

HEALTH SERVICES RATES & FEES

Effective August 1, 2024



Panorama

1751 Circle Lane SE • Lacey, Washington 98503
360-456-0111 • 800-999-9807 • www.panorama.org

Independent Living Services

SCHEDULED WELL CHECKS x6000

Well Check by phone	\$5.00 per call
Well Check in person	\$10.00 per visit

Scheduled visits or phone calls from the Urgent Response Aides intended to provide security and assurance to residents during a temporary illness or following a hospitalization. Well Checks may be arranged for a maximum duration of 72 hours. If you need assistance for a longer period of time please consult with your physician.

Note: These are not medical checks, nor are staff allowed to provide care. If a medical or urgent situation arises, the URA will call 911.

OTHER SERVICES AVAILABLE AT NO CHARGE

Urgent Response Aides (URA) x6000

Urgent Response Aides are registered or certified nursing assistants who have been trained in CPR and First Aid. They respond 24/7 to activations of SARA pendants and pull cords, as well as phone calls for resident assistance. URAs are prohibited from providing medical assessments. They function as first responders who will call 911 if medical assistance is needed.

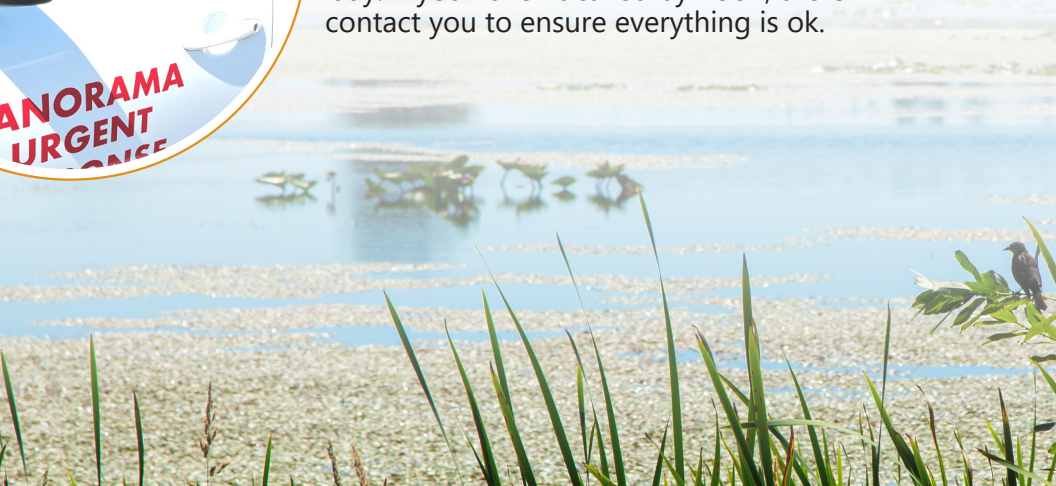
Note: In certain circumstances and after discussion with a resident and/or a resident's decision maker, a fee of \$40.00 per visit will be charged if utilization of URA services are excessive or inappropriate.

Welfare Checks x6000

If you cannot reach a resident due to a continuous busy signal or no answer, you may call the URA to request a free Welfare Check. The URA will visit the resident's home and follow up with you.

Inactivity Alert System x6000

With this service, Urgent Response will know to expect a check in from you by phone call each day. If you haven't called by noon, the URA will contact you to ensure everything is ok.



TRANSPORTATION x6007

Weekdays 8:00 am to 4:00 pm

Please make reservations 48 hours in advance (1 week for trips beyond 10 miles) and disclose anticipated wait times in advance. Drivers may provide minimal assistance as needed but riders who require substantial assistance with transfers, waiting, monitoring, etc. must make appropriate arrangements prior to pick-up.

Local Destinations (Roundtrip)

Lilly Rd/Olympia east side	\$27
Olympia west side/Tumwater	\$48
Wait charge <i>(rounded up to next 15 minute increment)</i>	\$20.00/hour

For Trips Beyond 10 Miles

Pick-up charge	\$3.00	\$3.00
Mileage charge	\$1.25/mile	\$1.75/mile
Wait charge <i>(rounded up to next 15 minute increment)</i>	\$30.00/hour	

Drivers are not allowed to accept tips.

OTHER TRANSPORTATION OPTIONS

Please refer to the transportation section of the Resident Handbook for the full list of transportation options.



Assisted Living x7557



Panorama's Assisted Living (AL) is designed for those who need minimal assistance with activities of daily living. AL does not provide care for residents with insulin-dependent diabetes and other health concerns that require the monitoring and assessment of a registered nurse. Residents must be able to transfer safely by themselves, and be independent with their mobility, which may include the use of a walker or the occasional use of a wheelchair.

PAYING FOR ASSISTED LIVING

Assisted Living accepts private pay and long-term care insurance if your policy covers Assisted Living. (Check your policy for specific details about the level of care they require to pay for Assisted Living). Assisted Living does not accept Medicaid. For questions regarding your AL invoice, please call Resident Accounts at x7611.

LEVEL 1

Services Provided:

- Minimal assistance with daily living activities
- Three meals each day
- Weekly housekeeping
- Weekly laundry to include bed and bath linens
- Bed made daily, with garbage pick-up
- Activities
- Mail pick-up available
- 24 hour wellness checks available as needed

Apartment Rate:

Studio Apartment	\$169.68 per day
1 Bedroom Apartment	\$179.59 per day
2 Bedroom Apartment	\$259.46 per day

LEVEL 2

Services Provided:

- All Level 1 Services, plus:
- Staff assistance with occasional incontinence
- Direct assistance with daily living activities, (i.e. grooming, dressing, and bathing if needed)

Apartment Rate:

Studio Apartment	\$199.57 per day
1 Bedroom Apartment	\$239.98 per day
2 Bedroom Apartment	\$331.29 per day

LEVEL 3

Services Provided:

- All Level 1 and Level 2 services, plus:
- Medication assistance

Apartment Rate:

Studio Apartment	\$231.44 per day
1 Bedroom Apartment	\$265.41 per day
2 Bedroom Apartment	\$356.96 per day

SECOND PERSON FEE

The 2nd person fee will be determined by his/her level of care.

Second Person Level 1	\$144.66 per day
Second Person Level 2	\$174.57 per day
Second Person Level 3	\$206.44 per day

When two people are in one apartment, the person receiving the highest level of services determines the rate. The second person fee is based solely on the level of care, independent of the apartment rate.



Convalescent and Rehabilitation Center x7791 _____

SKILLED NURSING

Standard Bed:

Semi-private room = **\$455.00 per day**
Private room = **\$580.00 per day**

Subacute Bed:

Semi-private room = **\$580.00 per day**
Private room = **\$800.00 per day**

Bed hold = **\$200.00 per day**

Daily rate includes:

- 24 hour nursing care
- Medication administration
- Room and board
- In-house restorative services
- Housekeeping and laundry



All other services and incidentals such as pharmacy, therapy, hair-care, transportation, escorts to out-of-facility appointments, private duty nursing, and house supplies are patient responsibility.

Panorama is a smoke free/tobacco free health care facility.



Quick Reference Phone Numbers

Extension	Employee/Office
x6000	Urgent Response Aides
x6007	Independent Living Services Transportation
x7561	Resident Assistance Coordinator
x7564	Director of Independent Living & Supportive Services
x7539	Assisted Living Nurses' Station
x7880	Assisted Living Administrator
x7791	Convalescent Center Admissions
x6060	Convalescent Center Administrator
x7557	Independent Living Social Services





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